

VOLVO

Volvo Car UK Limited

Our Ref:NBA/229179

Please quote the above reference on all correspondence

23 October 2003

Mr Milnes
8 Millers Meadow
Rainow
Macclesfield
Cheshire
SK10 5UE

Dear Mr Milnes

I write with reference to your letter dated 15th October and the enclosed disc addressed to Hugh Reid. The Customer Relations Department is responsible for issues such as this, therefore Mr Reid has asked me to respond to you on this occasion.

I would like to thank you for your valued comments and feedback, which have been logged under file reference 229179. At present we have no comment regarding the daytime running lights.

Thank you for your contact with this office.

Yours sincerely



Nici Bailey
Customer Relations Administrator